

E-00000C-11-0328



0000132459

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: 2012 APR 18 A 9:45

Fax:

Priority: Respond Within Five Days

Inquiry No. 2012 - 103233

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 4/16/2012

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Patricia Last: Kendall

Account Name: Patricia Kendall Home

Street: Work:

City: Paulden CBR:

State: AZ Zip: 86334 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****E-00000C-11-0328*****

From:

Sent: Saturday, April 14, 2012 11:00 AM

To: Utilities Div - Mailbox

Subject: APS Smart Meters

April 14, 2012

Hello,

I am sending you this email because I am protesting the APS Smart Meters. I have found out that they can cause major medical problems. If you already have medical problems the Smart Meters make them worse and you can die.

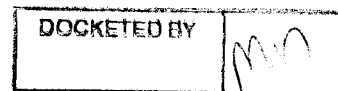
I was not given an opportunity to opt out of these meters. When I called APS they agreed to take out the meter and replace it with the old style meters but was told there would be a fee involved if I did. I told them no there would not be a fee because I did not have any choice in the matter.

APS did not get permission from me to come onto my property and replace the old meter with the Smart Meter. APS did not even explain how the Smart Meter would work or anything else about the Smart Meter so I am now lodging a complaint against APS and the Smart Meters.

If I have to keep the Smart Meters then APS is guilty of unlawful entry on my property and assault on me personally because of the bodily harm the Smart Meters cause. I do not want the Smart Meter ever on my property and I am protesting the APS fee that APS says I will have to pay for someone to come out and read the meter.

Arizona Corporation Commission
DOCKETED

APR 18 2012



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you.

Sincerely,

Patricia Kendall

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/16/12 Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 4/16/2012

Inquiry No. 2012 - 103233
